


Joburg|Market
Joburg Market (SOC) Ltd

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CHIEF INFORMATION OFFICER

Salary Range: R1 884 403,21 per annum (Total Cost To Company)

Grade: E3/T21

Closing date: Thursday, 30 January 2025, 12:00

Joburg Market requires the services of a visionary Chief Information Officer (CIO) to lead our organisation's technology strategy and drive innovative solutions to continuously improve and meet strategic objectives. Reporting to the CEO or the Board, the CIO will oversee the Information Technology services division, ensuring optimal performance in academic and administrative computing, networking, support services, and telecommunications. The incumbent will also be required to partner with relevant stakeholders to ensure governance and compliance is adhered to.

KEY DUTIES AND RESPONSIBILITIES

- Authorizes and oversees the deployment, monitoring, maintenance development, and support of all hardware and software based on organizational needs.
- Develops configuration and monitoring standards for network performance and implements and monitors controls to ensure the standards are maintained.
- Evaluates business needs, objectives, and goals, researching products available and designating procedures to best meet those needs as a system.
- Analyzes complex business needs presented by the user community and clients and recommends technical solutions.
- Develops plans for implementation of new projects, coordinating processes with project leaders.
- Coaches and directs IT staff in operational activities to ensure compliance with organizational goals, objectives and the approved budget.
- Manages IT staff including: recruitment, supervision, scheduling, development, evaluation and disciplinary actions.
- Oversees negotiations and administration of vendor, consultant and service contracts.
- Maintains awareness of changing IT trends and regulations which might impact the organization and take corrective action as required.
- Participates on all hardware and software evaluations along with vendor contracts for maintenance.
- Makes purchasing recommendations and monitors contract performance to ensure the organization receives the full scope of services detailed in IT contracts.
- Develops business case justification and cost and benefit analyses for IT spending and initiatives.
- Develops an IT annual budget, providing justification when needed.
- Reviews and compares actual results to planned budgetary performance.
- Directs research on potential technology solutions and implementations in support of new initiatives, opportunities and procurement efforts, including academic initiatives and programs.
- Ensures that network staff utilizes technology to provide staff with swift, accurate, and secure methods to access information, in order that members can be serviced in a highly efficient and effective manner.
- Oversees provision of end-user services, including help desk and technical support services.
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- Oversees provision of end-user services, including help desk and technical support services.
- Performs liaison duties between users, operations and programming personnel in the areas of systems design, modifications or trouble shooting.
- Set objectives and strategies for the IT department.
- Select and implement suitable technology to streamline all internal operations and help optimize their strategic benefits.
- Design and organize IT-related projects.
- Design, establish, and maintain an organizational structure and staffing to effectively accomplish the organisation's goals and objectives; oversee recruitment, training, supervision, and evaluation of unit staff.
- Perform miscellaneous job-related duties as assigned.

Essential Skills, Qualifications and Competencies required:

- Relevant Bachelor's Degree (NQF 7) in IT or related field/s3-year qualification (post graduate qualification is advantageous) together with 5 to 9 Years Information Technology experience, 5 of which must have been in a Middle Management role.
- Enthusiastic self-starter that is comfortable developing and implementing strategy, able to lead and work effectively within a team.
- Encourages collaboration within the delivery processes.
- Exceptional communication and interpersonal skills.
- Strive towards accountability and responsibility for own work and continuously improve work processes.
- Ability to work under pressure and adapt to ever changing landscape.
- Excellent organisational, planning and decision-making skills.
- Understanding of market trends and their impact on internal processes.
- Dynamic, innovative, and proactive approach to problem-solving.
- Ethical, transparent and honest leadership.
- Working with the highest level of confidentiality at all times.
- Dynamic and enthusiastic.

Applications must have attached the following:

- Application form obtainable for JM website (www.joburgmarket.co.za)
- Cover Letter
- A concise CV
- Certified copy of ID and supporting qualifications

How To Apply:

Please submit your comprehensive CV and a Cover Letter outlining your qualifications and vision for the role to msedibane@sedichue.co.za.

Why Join Us?

This is an exciting opportunity to lead Joburg Market's technology strategy and make a significant impact to our future.

If you have not heard from us within two weeks of applying for the role, please consider your application as unsuccessful.