



A world class African city



## Joburg Market (SOC) Ltd

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**REQUEST FOR QUOTATION NO: IT- 4209292- 2025/2026**

### **APPOINTMENT OF A SERVICE PROVIDER TO CONDUCT A COMPREHENSIVE ICT ASSESSMENT FOR THE JOBURG MARKET**

<b>Issued by:</b>
<b>The Joburg Market: Supply Chain Department</b>
<b>P.O. Box 86007 Fortune Road City Deep Johannesburg 2049</b>
<b><a href="mailto:quotations@joburgmarket.co.za">quotations@joburgmarket.co.za</a></b>
<b>for enquires</b>

**Full name of bidding/tendering entity:** \_\_\_\_\_

**Contact Person:** \_\_\_\_\_

**Tel Number:** \_\_\_\_\_

**Contract Price (excl VAT):** \_\_\_\_\_

**Contract Price (incl. VAT):** \_\_\_\_\_

**Advert date:** **05 August 2025**

**Closing date and time:** **13 August 2025 @ 11H00**

**Submission:** **[quotations@joburgmarket.co.za](mailto:quotations@joburgmarket.co.za)**

**Bidders to submit a quotation as per the scope of work**

## **SECTION 1: SPECIFICATIONS / Terms of Reference (ToR)**

### **1. Project Description**

Appointment of a Service Provider to Conduct a Comprehensive ICT Assessment for the Joburg Market

### **2. Terms of Reference (ToR)**

#### **2.1. Background**

Joburg Market, recognized as the largest fresh produce market in South Africa, is entering a pivotal phase in its efforts to modernize operations and enhance digital capabilities. As part of this journey, it is imperative to conduct a thorough Information and Communication Technology (ICT) Assessment. This assessment will meticulously evaluate the current state of our ICT environment, providing insight into existing infrastructure and systems. The findings will significantly influence our strategic direction, including digital transformation initiatives, necessary infrastructure upgrades, improvements to existing systems, and enhancements to service delivery for all stakeholders.

#### **2.2. Purpose of the Assignment**

As the appointed service provider, your expertise and insights are invaluable. The primary objective of this assignment is to engage a qualified service provider to execute a comprehensive ICT Assessment that focuses on evaluating the current ICT framework encompassing infrastructure, systems, governance, organizational capacity, security, and overall digital readiness of Joburg Market. The results of this assessment will guide efforts to optimize our ICT environment and support future growth.

#### **2.3. Objectives**

The service provider is expected to achieve the following objectives during the assessment:

- **Evaluate Current Infrastructure:** Conduct a thorough analysis of the existing ICT infrastructure, systems, software, and services in use, identifying strengths and weaknesses.
- **Align ICT with Business Goals:** Assess how well current ICT operations align with the overarching goals of Joburg Market, ensuring technology supports business objectives.
- **Identify Gaps and Risks:** Identify any existing gaps, risks, and inefficiencies within the current ICT ecosystem, documenting areas for improvement.
- **Benchmark Against Best Practices:** Compare our current ICT practices with industry benchmarks and best practices to determine where enhancements can be made.
- **Actionable Recommendations:** Provide clear, actionable recommendations for improvement and optimization within the ICT framework.
- **Foundation for Digital Transformation:** Establish the groundwork necessary for the development of a robust Digital Transformation Strategy that will guide future technological advancements.

### **3. Scope of Work**

The ICT Assessment must comprise, but is not restricted to, the following critical focus areas:

**Infrastructure Assessment:** Conduct a thorough review of current networks, servers, storage solutions, connectivity options, hardware inventory, and readiness for cloud integration.

**Systems and Applications Audit:** Evaluate all existing business systems, including ERP, finance, HR, and trading platforms, ensuring they meet current operational needs.

**Cybersecurity and Compliance Review:** Assess the existing cybersecurity posture, including data protection practices, compliance with the Protection of Personal Information Act (POPIA), and related governance policies.

**ICT Governance and Risk Management:** Analyze existing ICT policies, procedures, roles, and governance frameworks to ensure effective management and risk mitigation.

**Digital Capability and Human Resources:** Review the proficiency of ICT staff, including skills assessment, training needs, and organizational structure, to ensure alignment with operational requirements.

**Stakeholder Needs Analysis:** Engage with internal users to gather insights into their pain points, priorities, and future requirements for ICT services.

**ICT Maturity Level and Readiness Assessment:** Score the current ICT maturity of Joburg Market against a recognized model such as COBIT or ISO standards to determine readiness for future initiatives.

### **4. Deliverables & Timeframes**

The following deliverables are expected over the course of the project, along with their respective timelines:

- **Inception Report & Work Plan:** To be submitted in Week 1, outlining the project roadmap and methodology.
- **Infrastructure and Systems Assessment:** Comprehensive analysis to be completed by Week 2.
- **Cybersecurity and Governance Review:** Findings to be delivered in Week 3.
- **Stakeholder Engagement Report:** Insights gathered from user engagement to be submitted in Week 4.
- **Draft ICT Assessment Report:** Initial findings and recommendations to be presented in Week 5.
- **Validation Workshop:** Conducted in Week 6 to discuss draft findings with stakeholders and gather feedback.
- **Final ICT Assessment Report and Roadmap:** Submission of the comprehensive report and strategic roadmap in Week 7.

### **5. Required Expertise**

The selected service provider must demonstrate extensive expertise in the following areas:

A minimum of 5 years' experience conducting ICT audits and assessments, particularly within large entities. Proven experience working with the public sector or similar organizations, showcasing the ability to navigate complex requirements.

Multidisciplinary expertise in:

ICT Infrastructure

Enterprise Systems and Applications

Cybersecurity and Compliance

ICT Governance and Risk Management

Business Analysis and Stakeholder Engagement

## 6. Reporting

The service provider will report directly to the CIO and/or the Executive Committee. Regular progress updates and milestone reviews will be essential for keeping all stakeholders informed of developments.

## 7. Budget & Duration

- The project is anticipated to span a maximum of 7 weeks. Payment will be contingent upon the successful delivery of each milestone and will be made according to the final agreement.
- This detailed Terms of Reference serves to guide potential service providers in preparing their proposals and ensuring alignment with Joburg Market's ICT Assessment objectives.

## SECTION 2: EVALUATION REQUIREMENTS

### 1. Administrative requirements

Please note that failure to meet the requirements or to lodge the following documentation and/or proof thereof may lead to an immediate disqualification:

- a) Central Supplier Database Registration (CSD)
- b) Completed and signed MBD 3.1, 4 and 6.1
- c) Completed and signed consent and acknowledgments form in terms of the Protection of **Personal Information Act (Act 04 of 2013) as amended**
- d) Rates and taxes account not older than three months or signed lease agreement
- e) Proof of JV bank account (if applicable)
- f) Copies of share certificates (if applicable)

I, THE UNDERSIGNED (FULL NAME) \_\_\_\_\_

HAS BEEN DULY AUTHORIZED TO SIGN ALL DOCUMENTS, CERTIFY THAT THE INFORMATION FURNISHED IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO A DISQUALIFICATION OF BID OR CANCELLATION OF CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Position

\_\_\_\_\_  
Name of Bidder

## 2. EVALUATION CRITERIA

The tender document includes functionality as evaluation criteria to assess the ability of the bidders to execute the project as follows:

Minimum Required Score for functionality is: **80 points out of 100 points** and any bidder scoring less than **100 points** will not be considered for further evaluation

FUNCTIONAL AREAS	SCORES
<p>Multi-disciplinary expertise</p> <p><b>The bidder must demonstrate relevant expertise in the following five areas by providing at least one of the following as supporting documentation for each of the expertise:</b></p> <ul style="list-style-type: none"><li>• Certified qualifications or accreditations (e.g., CISSP, TOGAF, PMP, ISO certificates etc.)</li><li>• CVs of key personnel with relevant experience</li><li>• Project reference letters or case studies (within past 5 years)</li><li>• Proof of completion of relevant contracts</li></ul> <p><b>Expertise in</b></p> <ul style="list-style-type: none"><li>• ICT Infrastructure</li><li>• Enterprise Systems and Applications</li><li>• Cybersecurity and Compliance</li><li>• ICT Governance and Risk Management</li><li>• Business Analysis and Stakeholder Engagement</li></ul> <p>Show that you have multi-disciplinary expertise within Information Technology</p>	40
<p>Past Relevant Experience (Years of experience conducting ICT audits and assessments)</p> <p>The references must contain the following information</p> <ul style="list-style-type: none"><li>• Name of the organisation and contact person</li><li>• Date on which the ICT audit and assessment was conducted</li><li>• Description of the services provided</li><li>• Telephone number and email address</li></ul>	60
<b>TOTAL</b>	<b>100</b>

**Bidders will be evaluated in terms of functionality as part of the minimum requirements**

<b>Multi-disciplinary expertise</b>	<b>40 points</b>
	<b>40 points</b>
Evidence of expertise in all five (5) areas	
Evidence of expertise in four (4) areas	<b>30 points</b>
Evidence of expertise in three (3) areas	<b>20 points</b>
Evidence of expertise in two (2) or fewer areas	<b>0 points</b>

<b>Past Relevant Experience (Years of experience conducting ICT audits and assessments)</b>	<b>60 points</b>
<b>Five (5) years and more</b>	<b>60 points</b>
Three to Four (3-4) years	50 points
Two (2) years	40 points
No submission	0 points

**Bidder/s** that meets the minimum required percentage or minimum points will be subject price and Specific Goals evaluation as per the PPPFA Act, No.5 of 2000 as amended and its associated Regulations, 2022 issued by the National Treasury.

**PRICING SCHEDULE**  
(Professional Services)

Name of Bidder:.....	Bid Number: .....
Closing Time: .....	Closing Date .....

OFFER TO BE VALID FOR .....DAYS FROM THE CLOSING DATE OF BID.

ITEM NO	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)
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1. The accompanying information must be used for the formulation of proposals.

2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.

R.....

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

4. PERSON AND POSITION

HOURLY RATE

DAILY RATE

.....	R.....	.....
.....	R.....	.....
.....	R.....	.....
.....	R.....	.....
.....	R.....	.....

5. PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT

.....	R.....	..... days
.....	R.....	..... days
.....	R.....	..... days
.....	R.....	..... days

5.1 Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	.....	.....	R.....
.....	.....	.....	R.....
.....	.....	.....	R.....
.....	.....	.....	R.....

\*\*\*"all applicable taxes" includes value-added taxes, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

5.2 Other expenses, for example accommodation (specify, eg. Three star hotel, bed and breakfast, telephone cost, reproduction cost, etc.). On basis of these particulars, certified invoices will be checked for correctness. Proof of the expenses must accompany invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	.....	.....	
R.....			
.....	.....	.....	
R.....			
.....	.....	.....	
R.....			
.....	.....	.....	
R.....			
TOTAL: R.....			

6. Period required for commencement with project after acceptance of bid  
 .....

7. Estimated man-days for completion of project  
 .....

8. Are the rates quoted firm for the full period of contract? .....\*YES/ NO.

9. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.....

.....

.....

.....

\*Delete if not applicable



# DECLARATION OF INTEREST

No bid will be accepted from persons in the service of the state<sup>1</sup>.

1. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1. Full Name of bidder or his or her representative:.....

3.2. Identity Number: .....

3.3. Position occupied in the Company (director, trustee, shareholder<sup>2</sup>):.....

3.4. Company Registration Number: .....

3.5. Tax Reference Number:.....

3.6. VAT Registration Number: .....

3.7. The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8. Are you presently in the service of the state?

YES	NO
-----	----

3.8.1. If yes, furnish particulars. ....

<sup>1</sup>MSCM Regulations: "in the service of the state" means to be –

- (a) a member of –
  - (i) any municipal council;
  - (ii) any provincial legislature; or
  - (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;

- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) a member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

<sup>2</sup> Shareholder” means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

3.9 Have you been in the service of the state for the past twelve months?

YES	NO
-----	----

3.9.1. If yes, furnish particulars.....

3.10 Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid?

YES	NO
-----	----

3.10.1. If yes, furnish particulars. ....

3.11 Are you, aware of any relationship (family, friend, other) between any other bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid?

YES	NO
-----	----

3.11.1. If yes, furnish particulars .....

3.12 Are any of the company’s directors, trustees, managers, principle shareholders or stakeholders in service of the state?

YES	NO
-----	----

3.12.1. If yes, furnish particulars. ....

3.13 Are any spouse, child or parent of the company’s director’s trustees, managers, principle shareholders or stakeholders in service of the state?

YES	NO
-----	----

3.13.1. If yes, furnish particulars.....

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract.

YES	NO
-----	----

3.14.1. If yes, furnish particulars:.....

4. Full details of directors / trustees / members / shareholders (If employed by the state)

Full Name	Identity Number	State Employee Number(If employed by the state)

.....  
Signature

.....  
Date

.....  
Capacity

.....  
Name of Bidder

## PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

### 1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

a) The applicable preference point system for this tender is the 80/20 preference point system.

1.2 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

The maximum points for this tender are allocated as follows:

	POINTS
<b>PRICE</b>	<b>80</b>
<b>SPECIFIC GOALS</b>	<b>20</b>
<b>Total points for Price and SPECIFIC GOALS</b>	<b>100</b>

1.3 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.4 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

### 2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;

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#### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system, then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

**Table 1: Specific goals for the tender and points claimed are indicated per the table below.**

**Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)**

The specific goals allocated points in terms of this tender	Means of verification <b>Evidence must be provided to claim points</b>	Number of points allocated (80/20 system)	Number of points allocated (80/20 system) <b>(To be completed by the bidder)</b>
SMME's An EME OR QSE)	CSD,  B-BBEE Certificate/ Affidavit Sworn under oath	10	
51 % Black owned enterprises	CSD,  B-BBEE Certificate/ Affidavit Sworn under oath	10	

#### DECLARATION WITH REGARD TO COMPANY/FIRM

- 4.3. Name of company/firm.....
- 4.4. Company registration number: .....
- 4.5. TYPE OF COMPANY/ FIRM
- ☐ Partnership/Joint Venture / Consortium
  - ☐ One-person business/sole propriety
  - ☐ Close corporation

- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

..... <b>SIGNATURE(S) OF TENDERER(S)</b>	
<b>SURNAME AND NAME:</b>	.....
<b>DATE:</b>	.....
<b>ADDRESS:</b>	.....
	.....
	.....

## **CONSENT AND ACKNOWLEDGMENTS IN TERMS OF THE PROTECTION OF PERSONAL INFORMATION ACT 2013 (POPI)**

This section sets out how personal information will be collected, used and protected by Joburg Market hereinafter referred to as “JM”, as required by the Protection of Personal Information Act. The use of the words “the individual” for the purposes of this document shall be a reference to any individual (bidder) communicating with JM and/or concluding any agreement, registration or application, with the inclusion of each of those individuals referred to or included in terms of such agreement, registration or application.

### **1. What is personal information?**

The personal information that JM requires relate to names and surnames, birth dates, identity numbers, passport numbers, demographic information, education information, occupation information, health information, addresses, memberships, and personal and work email and contact details.

### **2. What is the purpose of the collection, use and disclosure (the processing) of personal information?**

JM is legally obligated to collect, use and disclose personal information for the purposes of:

- Reporting initiatives to the City of Johannesburg Municipality;
- reporting to National Treasury all contracts awarded;
- obtaining information related to Tax Compliance information from SARS;
- Verifying information on the National Treasury database of defaulters;
- evaluating and processing applications for registration on the database;
- compiling statistics and other reports;
- providing personalised communications;
- complying with the law; and/or
- For a purpose that is ancillary to the above. Personal information will not be processed for a purpose other than what is identified (the purpose) above without obtaining consent beforehand.

### **3. How will Joburg Market process personal information?**

JM will only collect personal information for the purpose as stated above. Information will be collected in the following manner:

- directly from the individual;
- from service providers who provided with services or goods to JM;
- from JM’s own records relating to previous supply of services or goods; and/or
- from a relevant public or equivalent entity.

### **4. To whom will personal information be disclosed?**

The personal information may be disclosed to other relevant public or other entities on whose behalf we act as intermediaries, other third parties referred to above in relation to the purpose or who are sources of personal information, service providers such as professional bodies who operate across the borders of this country (trans border flow of information) where personal information must be sent in order to provide the information and/or services and/or benefits



requested or applied for. In the event of another party/ies acquiring all of or a portion of JRA's mandate or functions, personal information will be disclosed to that party but they will equally be obliged as we are, to protect personal information in terms of this policy and the law.

## **5. Consent and Permission to process personal information:**

I hereby agree with the policy and provide authorisation to JM to process the personal information provided for the purpose stated:

- I understand that withholding of or failure to disclose personal information will result in JM being unable to perform its functions and/or any services or benefits I may require from JM.
- Where I shared personal information of individuals other than myself with JM I hereby provide consent on their behalf to the collection, use and disclosure of their personal information in terms of this personal information policy and I warrant that I am authorised to give this consent on their behalf.
- To this end, I indemnify and hold JM not responsible in respect of any claims by any other person on whose behalf I have consented, against JM should they claim that I was not so authorised.
- I understand that in terms of POPIA and other laws of the country, there are instances where my express consent is not necessary in order to permit the processing of personal information, which may be related to police investigations, litigation or when personal information is publicly available.
- I will not hold JM responsible for any improper or unauthorised use of personal information that is beyond its reasonable control.

## **6. Rights regarding the processing of personal information:**

- The individual may withdraw consent to the processing of personal information at any time, and should they wish to do so, must provide JM with reasonable notice to this effect. Please note that withdrawal of consent is still subject to the terms and conditions of any contract that is in place. Should the withdrawal of consent result in the interference of legal obligations, then such withdrawal will only be effective if JM agrees to same in writing. JM specifically draws to the attention that the withdrawal of consent may result in it being unable to provide the requested information and/or services and/or financial or other benefits.
- In order to withdraw consent, please contact the JM Information Officer/SCM
- A copy of the full JM policy is available
- Individuals are encouraged to ensure that where personal information has changed in any respect to notify JM so that our records may be updated. JM will largely rely on the individual to ensure that personal information is correct and accurate.
- The individual has the right to access their personal information that JM may have in its possession and are entitled to request the identity of which third parties have received and/or processed personal information for the purpose. Please note however, that any request in this regard may be declined if:
  - the information comes under legal privilege in the course of litigation,
  - the disclosure of personal information in the form that it is processed may result in the disclosure of confidential or proprietary information,

- giving access may cause a third party to refuse to provide similar information to JM,
- the information was collected in furtherance of an investigation or legal dispute, instituted or being contemplated,
- the information as it is disclosed may result in the disclosure of another person's information,
- the information contains an opinion about another person and that person has not consented, and/or
- the disclosure is prohibited by law.

**7. Queries relating to breach of personal information:**

- Please submit queries relating to the breach of personal information to the JM's information officer and SCM in writing as soon as the breach is discovered

<b>Name:</b> _____	<b>Date:</b> _____
<b>Signature:</b> _____	



**In recent months, numerous companies have suffered substantial financial losses as a result of fraudulent requests for "COLD DRINK," purportedly originating from government departments.**

**These fraudsters are presently contacting service providers under the guise of Joburg Market officials, soliciting payments in exchange for appointment opportunities. Typically, these attempts occur shortly after the publication of tender closing registers on the website.**

**It's important to note that Joburg Market officials will never contact service providers to solicit any form of compensation for tender awards.**

**If you receive such a solicitation, please report it immediately to [tenders@joburgmarket.co.za](mailto:tenders@joburgmarket.co.za).**

**To mitigate the risk of falling victim to these scams, companies are strongly advised to verify the authenticity of any awards by contacting Joburg Market directly using the landline contact details provided on the official website.**

**Service providers are cautioned against participating in such activities, as Joburg Market will not assume liability for any resulting losses.**